



**NHTSA Safety Recall 17V-262**

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #145 – Abnormal Chassis Electrical System**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2014 - 2017 Winnebago View<sup>®</sup>, Era<sup>®</sup>, and Via<sup>®</sup> and Itasca Navion<sup>®</sup> and Reyo<sup>®</sup> motorhomes. The affected Winnebago Views and Itasca Navions were manufactured May 28, 2014 through March 29, 2016. The Eras, Reynos, and Vias were manufactured June 3, 2014 through August 8, 2016.

Winnebago Industries, Inc. installed a radio volume control module connected to the chassis electrical system. This module causes improper operation of the various chassis electrical systems including dash warning lights illuminating randomly, engine power loss, engine shutdown while traveling, exterior running lights shutting down, random operation of windshield wipers, and potential interference with the chassis-supplied supplemental restraint system (airbags). Experiencing these issues could lead to a crash, property damage, physical injury, and/or death.

**OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

**DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

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**INSTRUCTION TO PERFORM CAMPAIGN #145**

**Affected Models:**

Certain 2014 - 2017 model year Winnebago View, Era, and Via and Itasca Navion and Reyo motorhomes.

**Repair Procedure:**

Refer to the instruction sheet for location and removal of the Axxess radio volume control module and wire harness.

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<b><u>OPERATION NUMBER</u></b>	<b><u>TIME ALLOWANCE</u></b>
REMOVE RADIO VOLUME CONTROL MODULE AND HARNESS	24450101	0.3

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

SM105 US/2

Enclosures